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PTO/SB/01A (10-00)

Approved for use through 10/31/2002. OMB 0651-0032
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**DECLARATION (37 CFR 1.63) FOR
UTILITY OR DESIGN APPLICATION
USING AN APPLICATION DATA SHEET
(37 CFR 1.76)**

Application Number	NEW APPLICATION
Filing Date	HEREWITH
First Named Inventor	Edward L. Reuss
Group Art Unit	Not yet known
Examiner Name	Not yet known
Attorney Docket Number	18864-06267

As the below named inventor(s), I/we declare that:

This declaration is directed to:

- ☒ The attached application, entitled: Management and Control of Call Center and Office Telephony Assets, or
- ☐ Application No. _____, filed on _____,
- ☐ as amended on _____ (if applicable);

I/we believe that I/we am/are the original and first inventor(s) of the subject matter which is claimed and for which a patent is sought;

I/we have reviewed and understand the contents of the above-identified application, including the claims, as amended by any amendment specifically referred to above;

I/we acknowledge the duty to disclose to the United States Patent and Trademark Office all information known to me/us to be material to patentability as defined in 37 CFR 1.56, including material information which became available between the filing date of the prior application and the National or PCT International filing date of the continuation-in-part application, if applicable; and

All statements made herein of my/our knowledge are true, all statements made herein on information and belief are believed to be true, and further that these statements were made with the knowledge that willful false statements and the like are punishable by fine or imprisonment, or both, under 18 U.S.C. 1001, and may jeopardize the validity of the application or any patent issuing thereon.

FULL NAME OF INVENTOR(S)Inventor one: Edward L. Reuss Citizen of: USASignature: Edward L. Reuss Date: 1 March 2002

Inventor two: _____ Citizen of: _____

Signature: _____ Date: _____

Inventor three: _____ Citizen of: _____

Signature: _____ Date: _____

☐ Additional inventors are being named on _____ additional form(s) attached hereto.

18864/06267/SF/5066544.1

Please type a plus sign (+) inside this box → +
EXPRESS MAIL NO: EL734639803US

PTO/SB/81 (10-00)
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POWER OF ATTORNEY OR AUTHORIZATION OF AGENT

Application Number	NEW APPLICATION
Filing Date	Herewith
First Named Inventor	Edward L. Reuss
Group Art Unit	Not yet known
Examiner Name	Not yet known
Attorney Docket Number	18864-06267

I hereby appoint:



Practitioners at Customer Number

00758



OR



Practitioner(s) named below:

Name	Registration Number
Robert R. Sachs	42,120
Rajiv Patel	39,327
Robert Hulse	48,473

as my/our attorney(s) or agent(s) to prosecute the application identified above, and to transact all business in the United States Patent and Trademark Office connected therewith.

Please change the correspondence address for the above-identified application to:



The above-mentioned Customer Number.

OR

☐ Firm or

Individual Name

Address

Address

City

State

Zip

Country

Telephone

Fax

I am the:



Applicant/Inventor.



Assignee of record of the entire interest. See 37 CFR 3.71.
Statement under 37 CFR 3.73(b) is enclosed. (Form PTO/SB/96).

SIGNATURE of Applicant or Assignee of Record

Name

Edward L. Reuss

Signature

Edward L. Reuss

Date

1 March 2002

NOTE: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required. Submit multiple forms if more than one signature is required, see below*.

☒ *Total of 1 forms are submitted.

18864/06267/SF/5066548.1